

Summary of Benefits Associated with Outsourcing to PMRG:

- New, easy to use browser based PM system provided by PMRG that interfaces seamlessly to EMR.
- Strong ophthalmology and retina coding expertise and experience.
- Credentialing support ensuring all providers are accurately and completely credentialed.
- Minimal disruption in transitioning to new system and new partner team.
- Improved overall financial performance as measured by increased collections and reduced days in AR.
- Excellent communication with a dedicated team of billing professionals.
- Assistance with implementing other third party systems

Retina Vitreous Center of Oklahoma chooses PMRG for billing solution.

■ Challenge

Four physician busy retina practice looking to change PM system to gain better access to financial records and interface seamlessly to EMR.

■ Solution

Partner with PMRG to outsource billing and receivables management.

■ Result

Get the new practice management system needed for no monthly cost with minimal disruption and expert guidance on set up and training, and a professional RCM team at the same time!

When the partners at the Retina Vitreous Center of Oklahoma went looking for a new practice management system to gain greater access to their financial records and to get a better interface to their electronic medical records system, they didn't count on finding the partner they found with PMRG.

In turning to PMRG, they gained access to the AdvancedMD practice management system, a state of the art browser based system that interfaced cleanly to their EMR with a robust API. Not only does PMRG have a strong relationship with AdvancedMD, they subsidize the software saving us the monthly cost of the subscription most other vendors charge.

With PMRG, they found a company that was responsive to their needs and concerns. The level of communication has been excellent—from formal weekly meetings to general availability on an as-needed basis.

“Our biggest concern and fear was in making the transition” to a new PM system and a new out-sourced billing partner. The disruption was minimal and the impact on AR and cash flow was significantly less than anticipated.

In addition to handling the billing, they found PMRG a great resource in other ways as well. They have great coding experience and are always available for questions we have on that front.

Through PMRG's strong relationship with other third-party vendors, “they helped us get on board with Phreesia...which has improved collections considerably and improved our communication with our patients through text messaging.”

All in all, moving to PMRG has helped the practice in many ways beyond simply billing and has become a trusted partner of the Retina Vitreous Center of Oklahoma.

“PMRG provides weekly meetings to improve communication and resolve any ongoing issues.”

Practice Management Resource Group

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